

Wholesale Account Requirements

- Delphi's wholesale Application filled out by you on our website at www.delphiglass.com/page/whsl_signup_pre
- Must have a valid business license for your operating State
- If you would like to attain sales tax exempt status, you must fill out and sign the Sales and Use Tax Certificate of Exemption form for your State
- If you plan on shopping in person at our Michigan Store, you must also fill out the MI Sales and Use Tax Certificate of Exemption form

Please note: shipping charges do not count toward sales. Sales are reviewed on July 1st for tier advancement.

Wholesale 1

- Initial Order: \$350 minimum
- Reorders: \$100 minimum
 - Orders below \$100 will be assessed a \$10 service charge
- Annual purchases must exceed \$1,000 to maintain Wholesale Tier 1 buyer status.

Wholesale 2

- Initial Order: \$600 minimum
- Reorders: \$100 minimum
 - Orders below \$100 will be assessed a \$10 service charge
- Annual purchases must exceed \$2,500 to maintain Wholesale Tier 2 buyer status.

Wholesale 3

- Initial Order: \$850 minimum
- Reorders: \$150 minimum
 - Orders below \$150 will be assessed a \$10 service charge
- Annual purchases must exceed \$8,000 to maintain Wholesale Tier 3 buyer status.

Wholesale 4

- Initial Order: \$1000 minimum
- Reorders: \$150 minimum
 - Orders below \$100 will be assessed a \$10 service charge
- Annual purchases must exceed \$15,000 to maintain Wholesale Tier 4 buyer status.

Pricing

- Prices are subject to change without notice
- Due to the nature of your discount bring year around – most coupons that Delphi offers are retail only. If you are eligible, it will be listed in the terms and conditions of the coupon/offer.

Payment

- We accept Visa, MasterCard, Discover, and American Express.
- Please note we do not offer purchasing on net 30 accounts as a method of payment.

Shipping and Freight

- Most orders ship the next business day.
- Delphi does not offer freight forwarding to be arranged by the customer.

Pickup orders

- We encourage you to visit our Storefront to select your glass and supplies in person. We're open 7 days for your convenience.

Sheet Glass

- When ordering full sheets of glass to ship by truck: a minimum of 7 sheets from the same manufacturer is required.
- You may combine full factory glass sheets from various manufacturers for the 30 sheet discount.
 - Front surface mirror does not count toward this discount
- Full sheets will be cut for standard shipping
- Small glass boxes – hold up to qty 12 of sizes SM and MD
- Large glass boxes – hold up to qty 9 of sizes LG and SHT (note if the SHT is cut in 2, that will take 2 of the 9 slots in the box)
- All glass sales are final.

Damage/Loss

- Communicate order discrepancies and damage with photos, no later than 7 days from receiving the product. Email wholesale@delphiglass.com
- Save all packing material
- Do not return damaged merchandise to us without contacting us.

Returns:

- Wholesale customers are not eligible for merchandise returns without prior authorization. Please contact wholesale@delphiglass.com for a Return Merchandise Authorization (RMA) number.
 - Any products returned to us without an RMA will not be processed for credit.
- All wholesale returns are subject to a 25% restocking fee
- All glass, lead, zinc, brass, copper came, special order items, CD's, DVD's, and software products are final